



SAFETY TOOLKIT

INFORMATION AND CONTENT

Universal Studios Hollywood is now open. This carefully managed reopening comes with stringent new health, safety and hygiene procedures in place. So, as we enjoy our parks together again, everyone will need to follow CDC guidelines and the recommendations of health officials, and Universal Studios Hollywood's policies. Note that any public location where people are present provides an inherent risk of exposure to COVID-19 and we cannot guarantee guests will not be exposed during their visit.

We've put together a toolkit of assets and guidelines and are asking for your assistance in ensuring your customers are receiving this information in advance of their purchase. Following the guidance in this document will help ensure the best guest experience for your customers at our destination.

All use of Universal assets is still subject to Universal's review and approval. Universal has sole discretion to change these guidelines periodically and to deny approval even if the materials appear to be in compliance with these guidelines.

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REQUIRED CONTENT

(Latest changes are in red)



ASSUMPTION OF RISK COPY

Required to be placed on partner websites within the customer booking path.

In connection with your purchase of Universal Hollywood products and your visit to Universal Hollywood including Universal Studios Hollywood and Universal CityWalk Hollywood, please be advised that you must follow Universal Hollywood's policies, CDC guidelines and the recommendations of health officials. Please note that any public location where people are present provides an inherent risk of exposure to COVID-19 and Universal Hollywood cannot guarantee that you will not be exposed during your visit. By visiting Universal Hollywood, you acknowledge and agree that you assume these inherent risks associated with attendance. When you enter Universal Hollywood, you understand that you are subject to the Universal Hollywood terms of service (including arbitration, class action waiver, assumption of risk, and infectious disease release of liability) located at <https://www.universalstudioshollywood.com/web/en/us/terms-of-service>.

TRADE SAFETY HUB

The following line should be included on websites and marketing tactics. For space restrictive tactics like banner ads, safety messaging is not required on the tactic but it should link to a location that does have the safety information included.

Per LA County's Public Health order, **all persons ages 5+ must be prepared to show proof of full FDA or WHO approved COVID-19 vaccination (a full 14 days after final dose was administered), or a negative test taken within 24 hours (antigen i.e., "rapid" test) or 48 hours (PCR test) of visit, prior to entry to the theme park. A COVID-19 self-test, sometimes referred to as "home test," is not acceptable. Persons ages 18+ must also show any photo ID.** Verification will take place when required based on theme park attendance. Children under the age of 5 are not required to show proof of vaccination or a negative test result. Regardless of vaccination status, face coverings are required to be worn at all times, both indoors and outdoors, when visiting the theme park. At Universal CityWalk, face coverings are required to be worn indoors. For important safety information at Universal Studios Hollywood, please visit [UniversalStudiosHollywood.com/safetyinfo](https://www.universalstudioshollywood.com/safetyinfo).

EXISTING IMAGERY DISCLAIMER

Include the following line to the pages where previously approved Universal imagery is shown:

Some imagery shown throughout our website does not represent current operational and safety guidelines.

UNIVERSAL STUDIOS HOLLYWOOD LEGAL LINE:

The line below should be included whenever mentioning Universal Studios Hollywood and/or using the images/videos within this toolkit.

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